Sandnes Sparebank Issuer Rating Report

Sandnes Sparebank is a well-established local savings bank operating in south-west Norway. The bank enjoys significant benefits from being a member of the Eika Alliance, including the ability to offer a broad range of financial services, economies of scale and digital capabilities. Further, the focus on retail clients and mortgage lending supports earnings stability.

Sandnes actively embraces developments in the area of sustainability. This includes developing further competence to evaluate and report on potential ESG risks in the loan portfolio, assisting the transition efforts of clients and upgrading the bank's digital infrastructure. Sustainability is also a key component of the bank's 2021-2024 strategic plan.

Following de-risking efforts and a focus on strengthening the business franchise in recent years, Sandnes' operating performance is consistently solid. For 2022, the group reported a return on equity of 8.5% while absorbing costs related to the planned IT conversion project. Asset quality remains sound and there is no direct exposure to the more cyclical oil and gas industry.

The bank maintains a sound solvency position and has incorporated the expected increase of the systemic risk buffer in its capital planning. Management targets a buffer of at least 1% above minimum requirements.

As with other Norwegian banks, Sandnes relies on market funding, including covered bonds. Customer deposits meet about half of its funding needs. At the same time, liquidity metrics are maintained comfortably above requirements.

The A- issuer rating of SSB Boligkreditt, a wholly owned subsidiary, is aligned with that of Sandnes. With the issuance of covered bonds, SBB Boligkreditt provides secured funding for its parent. We expect it would likely benefit from full support from its parent in case of need. We rate the covered bonds issued by SSB Boligkreditt at AAA.

Outlook

The Stable Outlook reflects our expectation for the bank's business and operating performance to remain resilient in a more uncertain macroenvironment.

What could move the rating up:

 Sustained strengthening of market position accompanied by consistent earnings and sound prudential metrics

What could move the rating down:

- A deterioration in the operating environment materially impacting earnings
- The inability to balance business growth with maintaining sufficient buffers above regulatory capital requirements

Ratings & Outlook

Issuer rating	A-
Senior unsecured debt rating	A-
Senior unsecured (subordinated) debt rating	BBB+
Covered bond rating	AAA
Outlook	Stable

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Bloomberg: RESP SCOP

STABLE



Issuer profile

Founded in 1875, Sandnes Sparebank is a local savings bank operating in the county of Rogaland in south-west Norway. The bank serves about 42,000 personal and 5,000 business customers from its head office and branch in Sandnes as well as a branch in Stavanger. The bank is the second largest savings bank in Rogaland, competing with SpareBank 1 SR-Bank, DNB Bank, Danske Bank, and other smaller players.

Since the autumn of 2021, the bank's brand name has been Den Gule Banken (The Yellow Bank). Sandnes Sparebank, however, remains the bank's legal name.

The bank has been part of the Eika Alliance since October 2015 and is its largest member. The bank's CEO is the deputy chairman of the alliance's board.

Sandnes has its own covered bond issuing entity, SSB Boligkreditt. In addition, the bank owns 60% of Aktiv Eiendomsmegling Jaeren AS, a real estate broker, and 49.5% of Kjell Haver Regnskapsservice AS, an accounting firm.

Sandnes has equity capital certificates outstanding and has been listed on the Oslo Stock Exchange since 1995. As of end-2022, the equity capital certificate ratio was about 64%, with the largest holder being Sparebank 1 SR-Bank with a stake of around 15%.

The group had total assets of NOK 32bn and about 150 employees as of end-2022.

Recent events:

- For 2022, Sandnes reported a profit of NOK 266m and a return on equity of 8.5%. Performance was impacted by higher expenses, including NOK 12m for the IT conversion project, as well as more normalised credit costs compared to significant reversals in 2021. Sandnes' ownership stake in Eika Gruppen was revalued by NOK 236m and recognised in other comprehensive income, positively impacting common equity tier 1 (CET1) capital. As of end-2022, the CET1 ratio stood at 17.8%, up from 16.6% YoY (proportional consolidation basis).
- Sandnes increased its stake in Eika Gruppen to 8.8% from 8.4% in 2022, following the exit of several member banks from the Eika Alliance and a redistribution of ownership.



Sum	mary rationale for the r	ating construct					
	Step	Assessment	Summary rationale				
	Operating environment	Very supportive Supportive Moderately supportive Constraining Very constraining	 Wealthy economy with well-developed capital markets and a strong record of economic resilience Supportive operating environment for banks Relatively stringent and active financial regulator 				
STEP 1	Business model	Very resilient Resilient Consistent Focused Narrow	 Savings bank with a focus on personal customers and mortgage lending Significant benefits from being a member of an alliance Operations concentrated in south-west Norway 				
Ś	Mapping refinement	High Low	Well-established in local market with resilient operating performance				
	Initial mapping	bbb/bbb+					
	Long-term sustainability Eveloping Constrained Lagging		 Currently upgrading digital infrastructure Actively embracing developments in sustainability. Further developing capabilities to assess ESG risks in loan portfolio 				
	Adjusted anchor	bbb					
	Earnings capacity & risk exposures	Very supportive Supportive Neutral Constraining Very constraining	 De-risking and strengthening of business franchise in recent years supports earnings resilience Sound asset quality and low credit losses 				
STEP 2	Financial viability management	Ample Comfortable Adequate Limited Stretched At risk	 Sound prudential metrics. Pending increase in solvency requirements has been incorporated into management's capital planning Reliance on market funding, including more stable covered bonds Liquidity metrics remain comfortably above requirements 				
	Additional factors	Significant support factor Material support factor Neutral Material downside factor Significant downside factor	No further considerations				
	Standalone	a-					
STEP 3	External support	Not applicable					
Issue	r rating	A-					



Well-established local savings bank operating in south-west Norway

The 'very supportive' operating environment assessment reflects Norway's wealthy and resilient economy as well as the supportive operating environment for banking activities. The bank's operations are concentrated in Rogaland, the third largest urban area in Norway and the centre of the country's oil and gas industry.

The 'focused' business model assessment reflects Sandnes' well-established savings bank franchise in its local area and the focus on retail customers. The bank's competitive position is further enhanced by its membership in the Eika Alliance, where it is the largest member.

Activities concentrated in Rogaland Sandnes is a savings bank operating primarily in the country of Rogaland in Norway. Due to its position in the heart of the oil and gas region, the local economy is exposed to the cyclical nature of the energy industry. Prior to the Covid-19 pandemic in 2020, Rogaland was steadily recovering from the impact of the 2014-2015 oil price downturn.

> Consequently, house prices in Rogaland remain lower than in other parts of the country and have experienced more moderate price inflation over the past ten years (Figure B). Meanwhile, with the current high level of activity in the oil and gas industry, the economy has been on a positive trajectory. The county is benefiting from strong job growth, with unemployment below pre-pandemic levels.

> Sandnes has historically focused on corporate lending and real estate development. Over the last few years, however, management has successfully shifted the priority to personal customers. Having returned to its savings bank roots, Sandnes continues to develop and strengthen its business franchise.

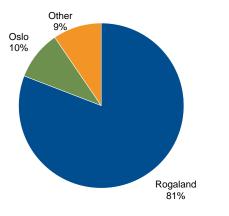
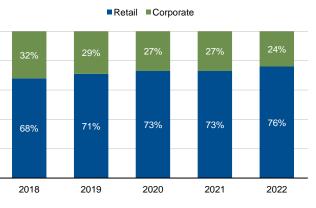


Figure 1: Loan book by geography (end-2022)

Figure 2: Loan book by customer segment (%)



Source: Company data, Scope Ratings

Strategic plan well underway

The rebranding to Den Gule Banken has enhanced the bank's visibility to customers in a broader geographic area and is supporting growth. This year, Sandnes aims to further expand in the retail market in Stavanger, the administrative capital of Rogaland and the fourth largest city in Norway.

Management is executing its 2021-2024 strategic plan, which builds on the achievements of the last few years. The focus remains on enhancing the customer experience to generate profitable growth. Reflecting the bank's business model, the plan incorporates the priorities of various stakeholders, including employees and the local community. Management believes that integrating sustainability and social responsibility within the business will eventually lead to outperformance against banks who do not do the same.

Source: Company data, Scope Ratings

Continued focus on retail customers



Box A: Focus on Sandnes Spare	bank's co	untry	of dor	nicile:	Norwa	/							
Macroeconomic assessment						Soundness of banking sector							
 With a population of 5.4m and a relatively small open economy capita incomes. The Norwegian economy prove pandemic, with a limited GDP rebound from 2021. Thanks to robust growth, low targeted inflation, the central barate since September 2021. Very strong government fiscal p support the economy as net through the world's largest sove Pension Fund Global. The high home ownership rate levels of household debt, be comparison to other count concerning mortgages and constrisks. Mortgage debt is primarily Property prices are high. Hou period and remain higher that price growth is flattening. Combeen rising over many years. The reliance on the oil and gas term transition challenges. 	with one of d relatively contraction r unemploy ank has be position pro- eded. Sav oreign weal of around both in hi ries. Mac sumer debt r floating ra se prices n prior to imercial pri	f the w resilie n in 2 /ment en inc ovides /ings th func 80% i storica ropruc are ir te. have the pa operty	vorld's ent to t 020 a and creasin ample are a d, the s a dr al tern lential place risen andem	highes he Cov nd a s higher- ing the p capace accumu Goverr iver for ms ar mea to ma e to ma over a nic alth s have	st per vid-19 strong -than- policy city to ulated ment r high nd in sures anage long nough e also	 The Norwegian banking system holds a market share above 25 account for about 20% of th corporate market. There are als size ranging from less than N Savings banks tend to operate alliances. Smaller savings banks are competitive and regulatory press. Residential mortgages account the commercial real estate se corporate lending. Digitalisation is high and the us the world. A comparatively rigorous regul highest solvency requirements a Norwegian banks are generally sound asset quality and solvenc The use of market funding is ma important funding source. 	%. Nordea e retail r o nearly 90 IOK 5bn t locally or consolida sures. for nearly s actor acco e of cash atory fram mongst Ei profitable, y metrics.	a and c narket D savin o NOH regiona ting d 50% of unts fo is amo is amo ework, uropea , cost e	other fo and : gs ban (350bi ally and lue to f total lu or arou ongst t , with : n bank efficien	oreign 35% of iks with n in a d are p incre ending und 45 he low some ss. t and e	bank of the on the ssets part of easin while 5% of east in of the exhib		
Key economic indicators	2019	2020	2021	2022F	2023F	Banking system indicators	2017	2018	2019	2020	202		
GDP per capita (USD' 000s)	76.5	68.0	90.2	NF	NF	ROAA, %	0.9	1.0	1.1	0.8	1.0		
Real GDP, % change	1.1	-1.9	4.0	3.2	1.4	1.4 ROAE, % 10.1 11.0 11.3 8.6							
Unemployment rate, %	3.7	4.6	4.4	3.2	3.6	Net interest margin, %	1.6	1.8	1.8	1.7	1.7		
CPI, % change	2.2	1.3	3.5	NF	NF	CET1 ratio, %	16.2	16.4	17.4	17.9	18.		

General government debt, % of GDP	eral govern	ment debt.	% of GDP
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Policy rate, %

45 Note: NF = not forecasted Source: SNL, Scope Macroeconomic Council forecasts

0.00

0.50

43

2.75

40

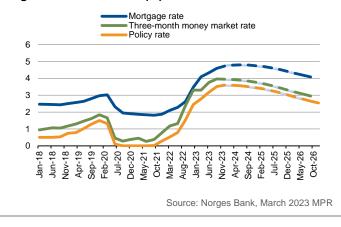
3.50

41

1.50

40

Figure A: Interest rates (%)



Loan-to-deposit ratio, %	152.7	154.5	151.4	139.9	131.0
				Source	e: SNL

11

14

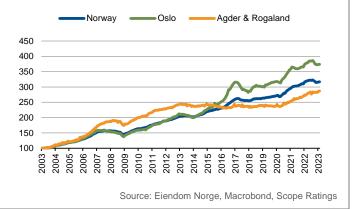
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17

15

Figure B: House price index (Jan 2003 = 100)

Problem loans, % of gross customer loans





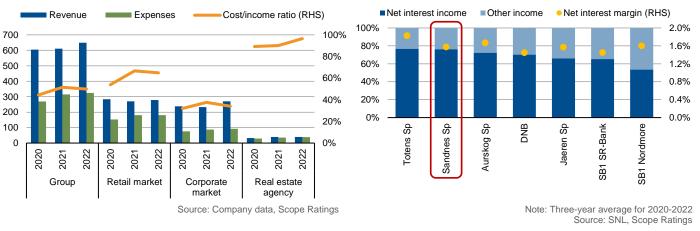
Customer satisfaction is continually improving and the bank has been achieving above market growth with personal customers. As part of the strategic plan, the bank targets a customer satisfaction score of 80 with both retail and corporate customers in 2024 (2022: 80 for retail and 71 for corporate).

Alliance membership strengthens competitive position

Sandnes is also a member of the Eika Alliance, a strategic alliance of about 50 local banks that collectively account for more than 10% of the retail loan market in the country¹. Being a member of the alliance enables the bank to meet the broad financial needs of its customers, including asset management, insurance, credit cards, car loans and leasing. It also supports cost efficiency, particularly in banking operations and IT infrastructure.

Figure 3: Key segment information (NOK m)

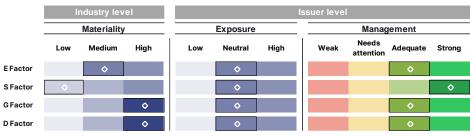
Figure 4: Revenue composition – peer comparison (%)



Addressing ESG-related risks and further enhancing IT capabilities

The 'developing' long-term sustainability assessment reflects the bank's ongoing and active management of ESG-related factors. Further, the bank's digital capabilities are strong and in line with the Norwegian banking sector. The progress made is tangible but does not warrant further credit differentiation.

Figure 5: Exposure and management of key ESG-D factors²



Source: Scope Ratings

Sustainability is a key part of the group's 2021-2024 strategic plan. Last autumn, the group updated the materiality analysis that was initially performed at the end of 2019 and the beginning of 2020. The group has developed its sustainability strategy with input from employees as well as various stakeholders, including Finance Norway, the Norwegian FSA and the Eika Alliance. Key priorities include supporting customers' transition efforts

¹ Norges Bank, Financial Stability Report, December 2022. Data as of 30 June 2022.

² The overview table illustrates how each factor informs our overall long-term sustainability assessment. The materiality table shows how we view the credit relevance of each factor for the industry at large. The exposure table shows how we see the issuer's degree of exposure to each ESG-D factor. The management table shows how we view the issuer's management of these exposures.



through advice and product offerings, ensuring responsible lending and investment as well as ESG risk management.

Developing expertise to manage Since 2020, Sandnes has been assessing ESG factors and climate-related risks in its **ESG-related risks** credit granting process for corporate customers. With a tool developed by the Eika Alliance, all corporate customers with an exposure above NOK 10m undergo an ESG assessment. Last year, the bank's advisors were provided with sector-specific credit modules for agricultural and commercial property to enhance their understanding of the potential impact of climate change and transition. In addition, the group performed a qualitative assessment of ESG risks as part of the corporate market credit assessment in its 2022 internal capital adequacy process. This year, Sandnes aims to further develop its capabilities to calculate exposures and determine capital needs for climate-related risks. Sandnes is also considering using the Partnership for Carbon Accounting Financials (PCAF) standard to facilitate the measurement of financed emissions. Other focus areas include taxonomy reporting and further developing risk management/pricing models to incorporate the probability of default related to stranded assets and loss given default related to collateral. Last year, the group updated its green bond framework to include a wider use of proceeds and to allow for the issuance of green senior unsecured bonds. The group's covered bond issuing entity, Sandnes Sparebank Boligkreditt, issued its first green bond in 2020. In addition, the change enables the group to begin mapping its loan portfolio to the EU Taxonomy and provides a basis for reporting the green asset ratio. Improving digital capabilities is a Sandnes is currently in the process of upgrading its digital infrastructure to meet the strategic priority evolving demands of customers and increase the efficiency of internal operations. The conversion to a new technology provider and core platform is being done through the Eika Alliance. Once fully implemented in 2024, management expects NOK 15m-20m in annual savings. The bank believes the improvements to the front-end of its systems will also improve customer satisfaction. The project is proceeding as planned, with the bank set to transfer to the new system in Q2 2023. Inherent to its savings bank roots, Sandnes is an active participant in its community, **Close ties to local community** underpin business franchise

supporting schools, associations and local events through its gift fund. In 2022, the bank allocated NOK 12m to the gift fund.



	The continuous shift toward retail clients supports solid operating performance
	The 'supportive' earnings capacity and risk exposures assessment reflects the group's consistently solid earnings and low credit losses. Asset quality remains sound, following years of de-risking and the ongoing shift of the loan portfolio to personal customers from corporates.
De-risking of business activities over time	Along with strengthening the group's business franchise and internal capabilities, management over the years has addressed issues arising from previous more aggressive and riskier business practices. For example, Sandnes no longer has a trading portfolio and foreign exchange loans are no longer actively marketed to existing or potential clients. Consequently, revenue generation has become more consistent while impairments have fallen (Figure 6).
	The shift away from larger corporates and a reduced risk appetite have led to some moderation in the margins for this segment. At the same time, Sandnes has been steadily growing fee and commission income with the real estate brokerage business as well as through the sales of insurance and savings products.
	The upgrading of the core banking system increased costs in 2021 and 2022. Expenses of NOK 41m have been incurred so far, with another NOK 12m expected for this year as the project is completed. Over the 2021-2024 strategy period, management targets a return on equity of at least 10%, underpinned by profitable loan growth of at least 5%. This, however, will depend on credit growth in the local area. Meanwhile, the increased investment in Stavanger is expected to support higher growth.
More granular credit exposures	The loan book has become more granular as the share of lending to personal customers (primarily mortgages) has increased to around 75% (Figure 8). Further, the magnitude and concentration of large business loan exposures have been significantly reduced and

industries such as hotels and restaurants has also supported asset quality. With the de-risking of the loan book and the close monitoring of risk exposures, asset quality remains sound. Stage 3 exposures remained relatively stable throughout 2022, with a Stage 3 ratio of 1% as of end-2022, which is comparable to peers (Figure 11). There was an increase in demand for interest-only periods from retail customers in H2 2022. However, the total amount of loans subject to forbearance was lower than in the

are being replaced by a greater number of smaller loans to SMEs. Management's policy of avoiding direct exposure to the oil and gas industry as well as to more cyclical

Figure 6: Pre-provision income versus impairments (NOK m)

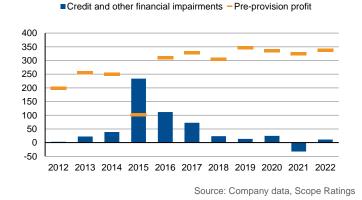
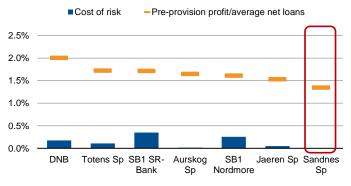


Figure 7: Pre-provision profitability versus cost of risk, peer comparison (%)



Note: Three-year averages for 2020-2022. Source: SNL, Scope Ratings

previous year (2022: NOK 0.7bn; 2021: NOK 1.2bn).



Figure 8: Loan book (end-2022)

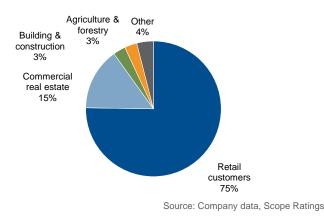
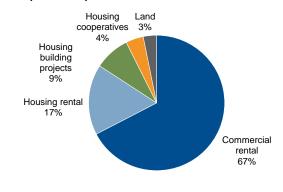
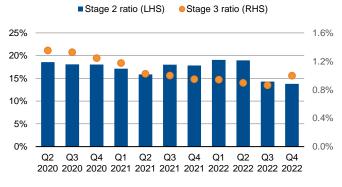


Figure 9: Commercial real estate exposures – further details (end-2022)



Source: Company data, Scope Ratings

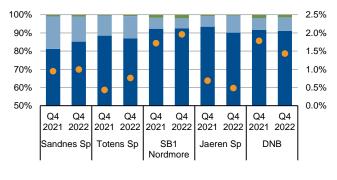
Figure 10: Stage 2 and Stage 3 ratio development (%)



Source: Company data, Scope Ratings

Figure 11: Asset quality profile - peer comparison

Stage 1 loans Stage 2 loans Stage 3 loans Stage 3 ratio (RHS)



Source: SNL, Scope Ratings

Sound capital, funding and liquidity metrics

The 'comfortable' financial viability management assessment reflects the group's sound solvency and liquidity positions. As with other Norwegian banks, there is a reliance on market funding, including covered bonds.

The current minimum CET1 capital requirement for Norwegian banks is a relatively high 12.5%, which includes a 3% systemic risk buffer and a countercyclical buffer of 2.5%. In addition, Sandnes is subject to a Pillar 2 requirement of 2.1%. In line with the Norwegian FSA's review cycle, management expects an updated Pillar 2 requirement this year.

The systemic risk buffer is scheduled to increase to 4.5% from 3% at end-2023 for banks like Sandnes using the standardised approach. The increase had been postponed by one year amidst discussions about appropriate solvency requirements for Norwegian banks. The group has incorporated this pending increase in its capital planning and targets a buffer of at least 1% above requirements.

Over the 2021-2024 strategic period, the group aims for a dividend pay-out ratio of 50%-75%. When determining the level of dividend distributions, the board of directors' priority is to ensure the group's balance sheet strength. Sandnes also makes use of customer dividends to support customer retention and its business franchise.

Meeting relatively high requirements

Sandnes Sparebank

Issuer Rating Report

Figure 12: Capital (%) and RWA (NOK bn) development

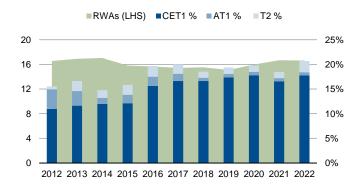
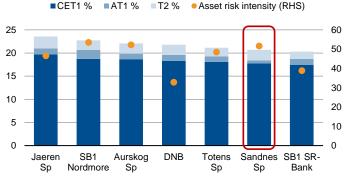


Figure 13: Capital metrics - peer comparison (%)



Source: SNL, Scope Ratings

Reliance on market funding, including covered bonds

SCOPE

Like other Norwegian banks, Sandnes relies on market funding to a substantial degree, with deposits accounting for about half of funding needs (Figure 14). Management considers a 50% deposit-to-loan ratio to be the natural level for the bank. While more deposits could be obtained, this would likely mean attracting less stable, larger deposits or being more aggressive with deposit pricing.

Covered bonds that have proven to be a reliable source of market funding account for more than 35% of the bank's funding. The bank has its own covered bond issuing entity, SSB Boligkreditt, but also has flexibility to issue from the covered bond issuing entity of the Eika Alliance. The remaining funding source is primarily senior unsecured debt.

To mitigate refinancing risks, Sandnes maintains a high-quality liquidity portfolio. As of end-2022, the liquidity portfolio amounted to NOK 3.6bn excluding cash and was comprised primarily of high quality domestic covered bonds, municipal and government guaranteed bonds. Additionally, the bank prefers to issue debt in smaller amounts to manage refinancing risks.

Liquidity metrics comfortably above requirements The group's liquidity policy requires holding enough strategic liquid assets to allow for operations of at least six months without the addition of new liquidity. As of end-2022, Sandnes had sufficient liquidity to continue operations for more than 18 months. Further, the bank's liquidity indicators remain sound and comfortably above requirements, with the LCR at 293% and the NSFR at 131% as of end-2022.

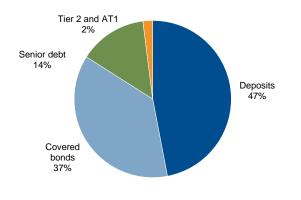
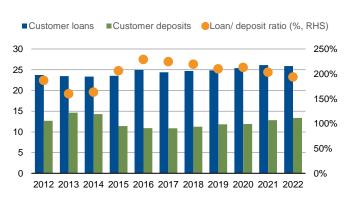


Figure 14: Funding profile (end-2022)

Figure 15: Loans and deposits (NOK bn)



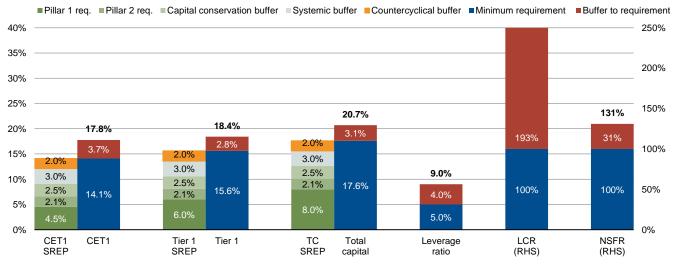
Source: Company data, Scope Ratings

Source: Company data, Scope Ratings

Note: Data as of end-2022 Source: SNL, Scope Ratings



Figure 16: Overview of positioning vs key regulatory requirements (end-2022)



Source: Company data, Scope Ratings

Debt ratings

In line with Scope's rating methodology, the senior unsecured debt rating is aligned with the A- issuer rating on Sandnes while the senior unsecured (subordinated) debt rating is one notch below at BBB+.

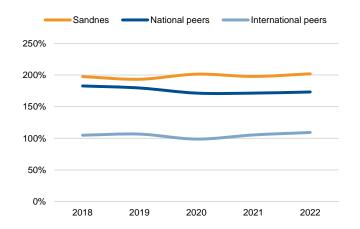
Issuer rating on subsidiary

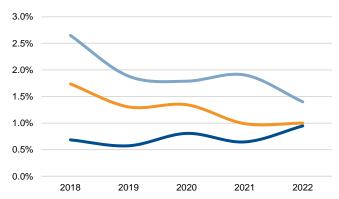
SSB Boligkreditt's A- issuer rating is aligned with that of Sandnes. SSB Boligkreditt is a wholly owned subsidiary whose function is to provide secured funding for its parent through the issuance of covered bonds. We expect it would likely benefit from full support from its parent in case of need.



I. Appendix: Peer comparison

Net loans/ deposits (%)





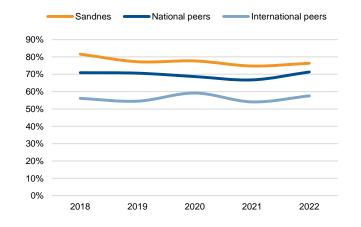
National peers

International peers

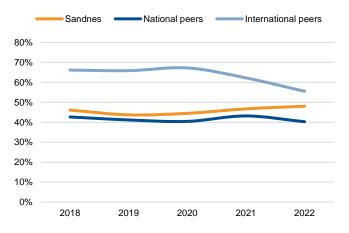
Problem loans/ gross customer loans (%)

Sandnes 🛛 🗕

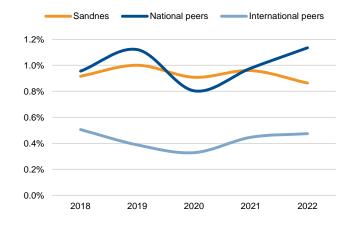
Net interest income/ operating income (%)



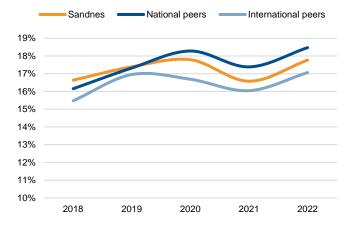
Costs/ income ratio (%)



Return on average assets (%)



CET1 capital ratio (%)



Notes: SB1 Nordmore's figures have not been restated for the years 2018-2021. 2022 data is unavailable for Bausparkasse Wustenrot. National peers: Jaeren Sparebank, Totens Sparebank, Aurskog, SpareBank 1 SR-Bank, DNB, SpareBank1 Nordmore. International peers: Bausparkasse Wustenrot AG, Banca Popolare di Sondrio SpA, Credito Emiliano SpA, Kutxabank SA, TSB Banking Group Plc, Sparbanken Sjuharad AB.

Source: SNL



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II. Appendix: Selected financial information – Sandnes Sparebank

	2018	2019	2020	2021	2022
Balance sheet summary (NOK m)					
Assets					
Cash and interbank assets	656	574	489	440	502
Total securities	4,270	4,524	4,567	3,374	4,582
of which derivatives	150	113	326	142	15 ⁻
Net loans to customers	22,214	22,878	24,000	25,392	26,964
Other assets	69	182	180	167	17:
Total assets	27,209	28,158	29,235	29,373	32,22 ⁻
Liabilities	I	· ·		I	
Interbank liabilities	50	44	1,472	99	104
Senior debt	12,318	12,800	12,379	12,911	14,65
Derivatives	148	111	146	47	14
Deposits from customers	11,252	11,833	11,926	12,842	13,36
Subordinated debt	318	201	201	201	36
Other liabilities	163	150	159	198	18
Total liabilities	24,248	25,139	26,283	26,298	28,82
Ordinary equity	2,857	2,916	2,847	2,970	3,29
Equity hybrids	100	100	100	100	10
Minority interests	4	3	5	5	
Total liabilities and equity	27,209	28,158	29,235	29,373	32,22
Core tier 1/common equity tier 1 capital	2,585	2,625	2,843	2,766	2,95
Income statement summary (NOK m)					
Net interest income	462	476	470	456	49
Net fee & commission income	49	77	80	90	9
Net trading income	-4	14	-3	15	-
Other income	59	49	58	50	7
Operating income	566	616	605	610	64
Operating expenses	261	269	269	285	31
Pre-provision income	305	347	336	325	33
Credit and other financial impairments	24	13	25	-32	1
Other impairments	0	0	0	0	
Non-recurring income	18	0	0	0	
Non-recurring expense	0	0	0	29	1
Pre-tax profit	300	333	311	328	31
Income from discontinued operations	0	0	0	0	
Income tax expense	55	56	50	47	4
Other after-tax Items	0	0	0	0	
Net profit attributable to minority interests	0	0	1	1	
Net profit attributable to parent	244	277	260	280	26

Source: SNL



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III. Appendix: Selected financial information – Sandnes Sparebank

	2018	2019	2020	2021	2022
Funding and liquidity			,		
Net loans/ deposits (%)	203%	198%	198%	197%	203%
Liquidity coverage ratio (%)	171%	209%	247%	198%	293%
Net stable funding ratio (%)	125%	138%	130%	101%	131%
Asset mix, quality and growth		· · ·		· · ·	
Net loans/ assets (%)	81.6%	81.2%	82.1%	86.4%	83.7%
Problem loans/ gross customer loans (%)	1.7%	1.3%	1.3%	1.0%	1.0%
Loan loss reserves/ problem loans (%)	60.3%	46.3%	44.7%	35.7%	35.3%
Net loan growth (%)	3.5%	3.0%	4.9%	5.8%	6.2%
Problem loans/ tangible equity & reserves (%)	12.3%	9.6%	10.5%	8.0%	7.8%
Asset growth (%)	4.3%	3.5%	3.8%	0.5%	9.7%
Earnings and profitability		·	·	·	
Net interest margin (%)	1.7%	1.7%	1.6%	1.5%	1.6%
Net interest income/ average RWAs (%)	3.0%	3.0%	3.0%	2.8%	3.0%
Net interest income/ operating income (%)	81.6%	77.2%	77.7%	74.7%	76.3%
Net fees & commissions/ operating income (%)	8.7%	12.5%	13.2%	14.7%	14.4%
Cost/ income ratio (%)	46.1%	43.7%	44.5%	46.8%	47.9%
Operating expenses/ average RWAs (%)	1.7%	1.7%	1.7%	1.7%	1.9%
Pre-impairment operating profit/ average RWAs (%)	2.0%	2.2%	2.1%	2.0%	2.0%
Impairment on financial assets / pre-impairment income (%)	7.8%	3.9%	7.4%	-10.0%	3.4%
Loan loss provision/ average gross loans (%)	0.1%	0.1%	0.1%	-0.1%	0.0%
Pre-tax profit/ average RWAs (%)	1.9%	2.1%	2.0%	2.0%	1.9%
Return on average assets (%)	0.9%	1.0%	0.9%	1.0%	0.9%
Return on average RWAs (%)	1.6%	1.8%	1.7%	1.7%	1.6%
Return on average equity (%)	8.7%	9.4%	9.1%	9.2%	8.3%
Capital and risk protection	· · ·	·		· · · · ·	
Common equity tier 1 ratio (%, fully loaded)	16.6%	17.4%	17.8%	16.6%	17.8%
Common equity tier 1 ratio (%, transitional)	16.6%	17.4%	17.8%	16.6%	17.8%
Tier 1 capital ratio (%, transitional)	17.3%	18.1%	18.5%	17.2%	18.4%
Total capital ratio (%, transitional)	18.6%	19.4%	19.8%	18.5%	20.7%
Leverage ratio (%)	9.9%	9.3%	9.5%	9.2%	9.0%
Asset risk intensity (RWAs/ total assets, %)	57.1%	53.6%	54.7%	56.8%	51.6%
Market indicators		I			
Price/ book (x)	0.7x	0.8x	0.8x	1.1x	0.9
Price/ tangible book (x)	0.7x	0.8x	0.8x	1.1x	0.9
Dividend payout ratio (%)	75.4%	63.3%	NA	62.9%	74.7%

Source: SNL



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